Redesigned With You in Mind

Welcome to your new billing statement!

Jackson Purchase Energy Cooperative used the previous bill format for over 20 years. New options available from our billing provider allowed us to make significant improvements. In addition to all of the billing details you are accustomed to viewing, we now have the opportunity to provide you with more helpful information.



A. Contact Us

We are happy to assist you with any questions regarding your service. Please contact us by calling 270-442-7321 or 1-800-633-4044 during our regular business hours.

B. Total Amount Due/ Payment Due Date

The total amount due and the payment due date.

C. Monthly Energy Use Comparison

The total amount of energy used at your service location compared to last month, and the same month of the previous year.

D. Average Daily Use

Average daily usage and average daily cost for the billing period.

E. Member Monthly Message

Priority messages from the cooperative regarding your electric service or bill.

F. Bill Stub

The lower portion of our electric bill to return by mail. The billing stub includes the total amount due and the payment due date.

We Hope You Like the New Bill Design!

If you have any questions about information contained in your bill, please reach out to one of our member service representatives by calling 1-270-442-7321 or 1-800-633-4044.

G. Rate Schedule

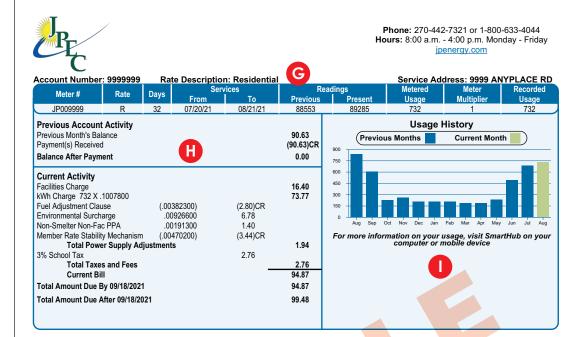
The rate schedule for your account. Rate schedules can be Residential, Small Commercial, Demand, or Outdoor Lighting.

H. Current Charaes The monthly KWH charges and a listing of other monthly charges for your account. (i.e. outdoor lights, taxes, etc.)

I. Energy Use Graph An energy use bar graph showing the last 12 months of energy use at your service location.

J. Important Service Information Contact Info,

Payment Options, Power Outage Reporting





Save time, money and trees - go paperless!

Energy Use Data

Track your monthly, daily and hourly usage.

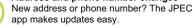
Outage Information By Text



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Track the status of current outages and sign up to receive outage notifications

Address and phone number changes



Other Ways to Pay Your Bill

Online Pay your bill at ipenergy.com

Phone Call 855-386-9920 to make a payment by phone

Now offering cash bill-pay service at participating retail stores. The barcode below can be scanned at the register, allowing you to make your monthly payment. There is a \$1.50 convenience fee to use this service. To find a location near you, visit pay.vanilladirect.com/pages/retailers



By accepting or using this barcode to make a payment, you agree to the full terms and conditions, available at vanilladirect.com/pav/terms. After successful payment using this barcode, you may retrieve your full detailed e-receipt at vanilladirect.com/pay/ereceipt

The majority of participating locations will accept cash payments up to a maximum amount of \$500.00





Payment Kiosk Located at Banks Market 2855 Lone Oak Rd., Paducah WalMart, 3320 Irvin Cobb Dr., Paducah