

Plugged IN

1st Quarter 2018

Don't be surprised by another bill: Take control of your account with SmartHub

Cold weather affects residential energy bills more than any other factor and we know that some of you saw those effects on recent bills. In our area, heating your home takes up about 42 percent of your overall energy use. While your heating unit was working overtime, many of you also had children at home for snow days and even more of you were working doubly hard to keep your well-pump working with a heat lamp. All of these factors can add up to more energy usage and higher bills.

Because we never want you to be surprised when your usage rises, JPEC offers you the ability to take control of your electric account with SmartHub, which is available on the web or as an app on your mobile device.

With SmartHub, you can view your usage data daily to see when your usage rises. From your smart phone or tablet, you can also view weather information for our area and get information for how

weather can affect your usage. If you'd like to see how your usage this month stacks up, you can check past months or even past years and compare.

SmartHub is available on the App Store and Google Play and it is fully integrated with JPEC, which means you get to see your actual account information, all in a safe and secure environment.

Log onto jpecenergy.com today to begin your SmartHub account process and never have questions about your bill again.

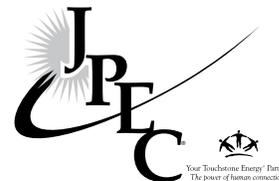


Mark your Calendar

2018 JPEC Annual Meeting
June 21, 2018

Tree limbs cause outages

Winter months can wreak havoc on trees, bending and breaking limbs that then can come into contact with power lines, leaving you in the dark. Trees are one of the primary causes of power outages. If you see a tree limb that is damaged and threatening to come into contact with a power line, please contact JPEC immediately so that we can trim it safely before it threatens your power reliability.



Welcome Chuck Mullen to the JPEC Board of Directors

Please join us in welcoming Mr. Charles "Chuck" Mullen to the JPEC Board of Directors. Chuck was appointed at the December meeting to fill the vacancy in the Second District. We look forward to working with Chuck, who lives with his wife near Tiline. A retired business owner, Chuck volunteers his time now with CASA (Court Appointed Special Advocates) and as a deacon at Broadway Church of Christ.



As temperatures rise, consider energy efficiency improvements to your home

Spring is the best time to make some improvements to your home's energy efficiency. Begin planning for those improvements now and reap the benefits during the harsh summer and winter months ahead.

- Seal up cracks and holes that can let cold or hot air into your home. Sometimes even one tube of caulk can go a long way to saving you energy and money. Look first at windows and doors for any cracks, but don't neglect your basement or attic.

- Use spring cleaning to achieve energy savings. As you clean, remember to change your air filter and clean your return cover

thoroughly. Pull your refrigerator out and vacuum the coils to reduce dust and debris. Rid your electronics of any dust so that they can work at maximum efficiency.

- Install a programmable thermostat and learn how to use it to your advantage. Programmable thermostats can save you money during hot and cold months, paying for themselves in only a matter of months.

- Have your HVAC system checked and maintained by a certified contractor. They will check for any damage from the winter ice and snow and get it tuned up before the summer months hit.



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Office Closings

Jackson Purchase Energy will be closed on the following dates:

*March 30 - Good Friday
May 28 - Memorial Day*

President & CEO

Dennis L. Cannon

Board of Directors

District 1 — Ivus Crouch

District 2 — Chuck Mullen

District 3 — Lee Bearden

District 4 — Lori Thompson

District 5 — William Birney

District 6 — Erick Harris

District 7 — Wayne Elliott

District 8 — Jack Marshall

Editor

Vanessa Blagg, Manager of Human Resources and Administrative Services

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Your Touchstone Energy® Partner 

Welcome New Cooperative Employees



Left to right: Hunter Grant, Crew Assistant; Sid Herndon, Crew Assistant; Joseph Simmons, Apprentice Line Technician; Matt Riley, Crew Assistant



Ward Morgan, Manager of Technical Services

Statement of Non-Discrimination

Jackson Purchase Energy is an equal opportunity provider and employer. If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, found online at http://www.ascr.usda.gov/complaint_filing_cust.html, or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W., Washington, DC 20250-9410, by fax (202) 690-7442 or email at program.intake@usda.gov.

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